Epact – FAQ/Cheat Sheet

Getting Started:

- Parent’s cannot use EPACT on a Mobile Device they must fill out the information on a Desktop
- They must click the link sent to their email to log on to the EPACT account. The email is pulled from the primary member on DAXKO
- **RESOURCES FOR PARENTS:**
  - Local Public Library
  - Their Child’s School
  - YMCA Associate Services Office

Immunizations/Asthma/Allergies:

- They must be uploaded onto the EPACT network
- **RESOURCES FOR PARENTS:**
  - Two youtube videos we can send to families on how to transfer photos from phones to computers:
    - For Androids: [https://www.youtube.com/watch?v=QyPKB0ovsXg](https://www.youtube.com/watch?v=QyPKB0ovsXg)
    - For iPhones: [https://www.youtube.com/watch?v=MnfQrMxJAW8](https://www.youtube.com/watch?v=MnfQrMxJAW8)
  - And a wiki-how article
    - [https://www.wikihow.com/Send-Pictures-from-Your-Cell-Phone-to-Your-Computer](https://www.wikihow.com/Send-Pictures-from-Your-Cell-Phone-to-Your-Computer)
  - **IMMUNIZATIONS**
    - Families can request copies from:
      - Doctor’s Offices
      - Child’s school
    - We do not have a copy, we are required to archive all past copies. EPACT will archive it digitally from now on and will save your information

FAQ:

- **Why do you need this information?**
  - This is State Mandated information that we have to request from families, in order to be a licensed program
• These are rules that are set by the Colorado Department of Education the YMCA must comply with these rules
• This information is necessary for us to provide quality care for your child

• I have already given you this information, why do you need it again?
  o The information requested has expanded to include more questions that the State has mandated we ask families
  o Our previous system could not host this type of information thus we decided to partner with EPACT
  o This new partnership will allow parents to hold on to their information and use it for up-coming years

• Is EPACT secure? Should I worry about hacking/identity theft?
  o The YMCA has spent over 18 months researching companies that can accommodate the State required information needed, and ensure that security and accessibility by the families was met to the YMCA’s standard.
  o ePACT’s privacy and security measures exceed those of online banks and they are HIPPA compliant.
  o We are strictly asking you to provide your child’s emergency and health information through ePACT. All of your financial information is kept in a separate system. This acts as a double layer of protection ensuring once again that our families information is kept private and secure.

• I finished my entire application, why am I still getting these emails?
  o The parent did not Click “Share with YMCA” at the bottom of the page (Most likely issued)
ePACT Process:

FIRST TIME: Find Your email from ePACT.
All camp families should have received a personalized email to complete mandatory questionaire. If you already created an ePACT account login at https://www.epactnetwork.com/

CLICK ON THE ORANGE BUTTON

CLICK ON:
My Requests

CLICK ON:
Complete Request, it will take you to all unfinished tasks in the registration process. Complete all tasks until red alert on My Requests disappear.

BEGIN REGISTRATION PROCESS

PLEASE NOTE: You must complete all 12 steps, green check marks will display when completed.

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